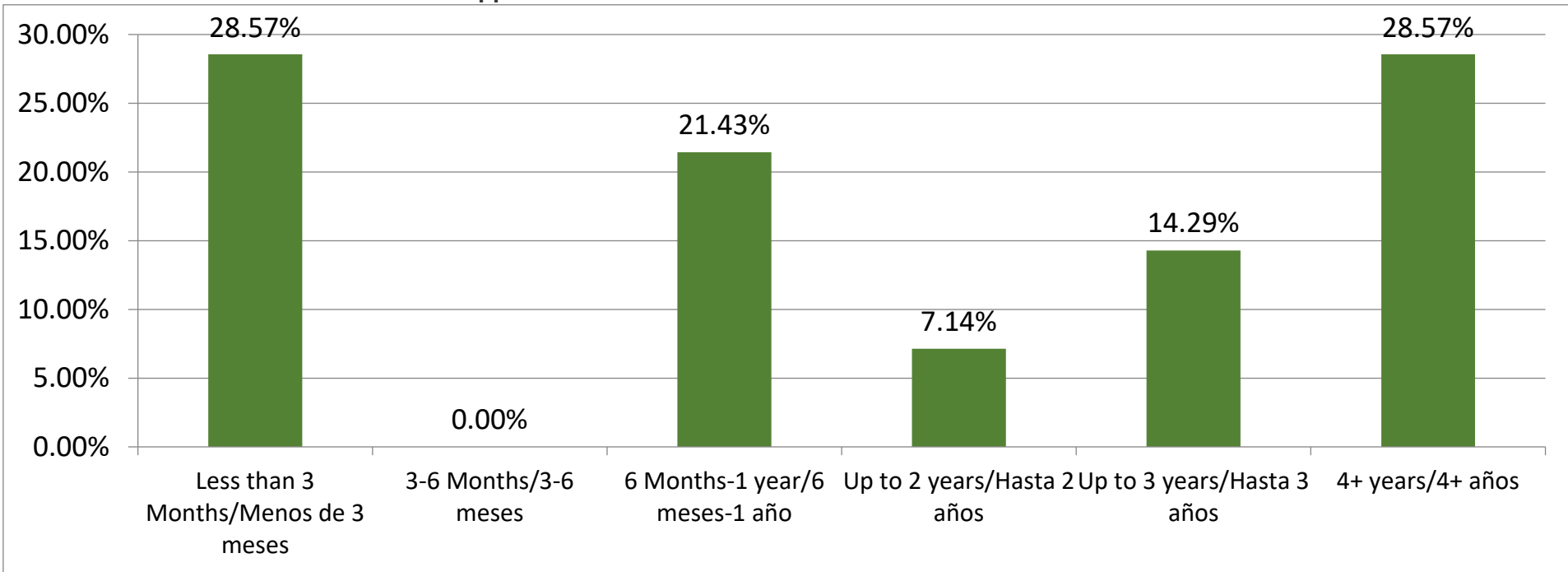




Carver Market Customer Satisfaction Survey - Fall 2018 - Results

How long have you been using the Carver Market? / ¿Cuánto tiempo llevas usando el Mercado de Carver?

Answer Choices	Responses	
Less than 3 Months/Menos de 3 meses	28.57%	4
3-6 Months/3-6 meses	0.00%	0
6 Months-1 year/6 meses-1 año	21.43%	3
Up to 2 years/Hasta 2 años	7.14%	1
Up to 3 years/Hasta 3 años	14.29%	2
4+ years/4+ años	28.57%	4
Answered		14
Skipped		1

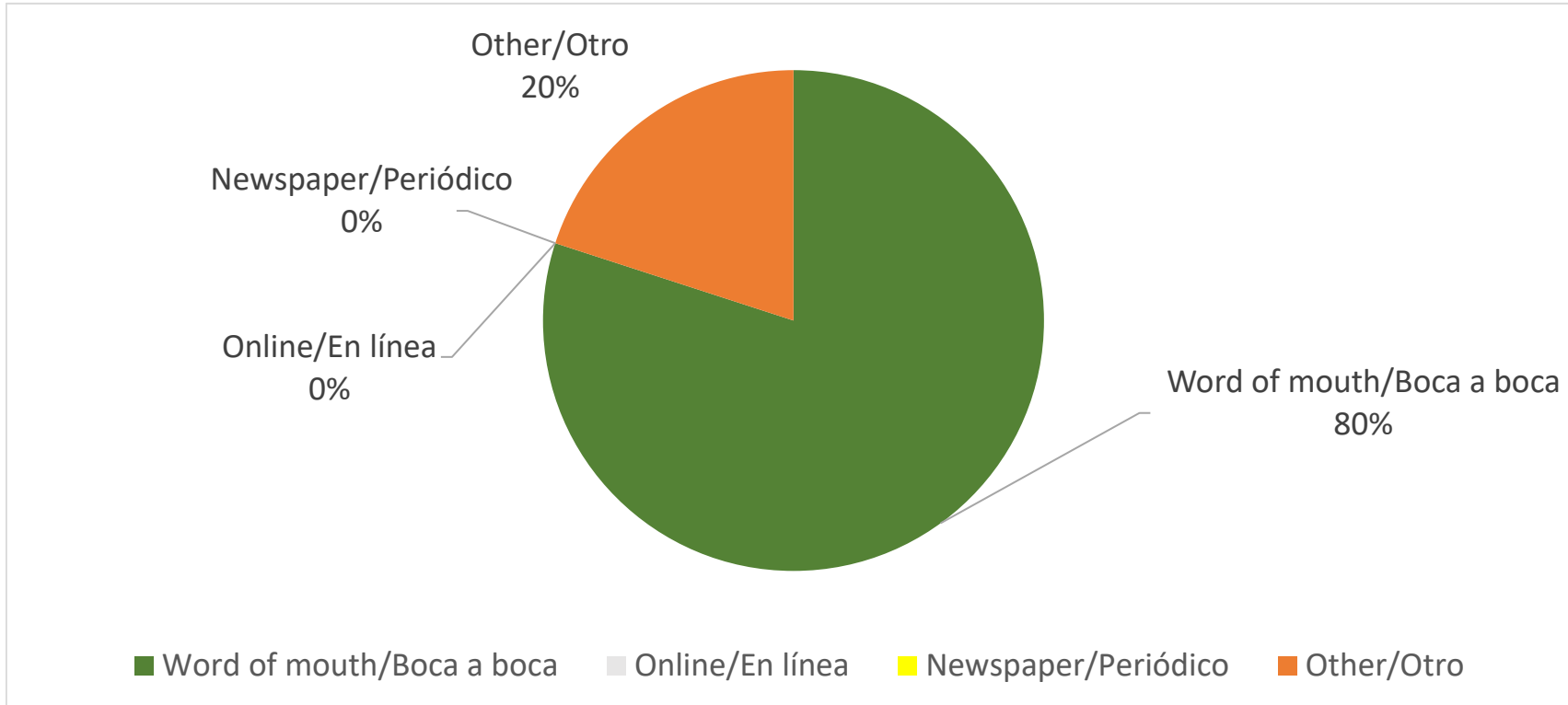


Carver Market Customer Satisfaction Survey Fall 2018

How did you learn about the Carver Market?/¿Cómo supiste sobre el mercado de Carver?

Answer Choices	Responses	
Word of mouth/Boca a boca	80.00%	12
Online/En línea	0.00%	0
Newspaper/Periódico	0.00%	0
Other/Otro	20.00%	3

Answered 15



Respondents	Other/Otro	English Translation
1	por una amiga	from my friend
2	open door	
3	por mi amiga que me comen	my friend suggested it

Carver Market Customer Satisfaction Survey Fall 2018

Do you use other food pantries? Why or Why not?/¿Utiliza otras despensas de comida? ¿Por qué o por qué no?

Answered 14

Skipped 1

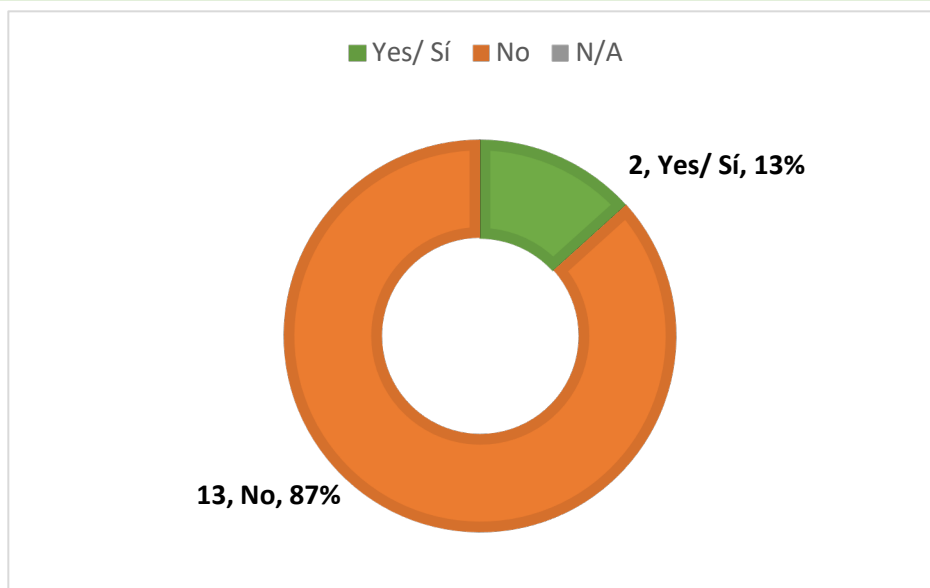
Respondents	Responses	English Translation
1	no	
2	no	
3	no	
4	Sometimes St Peters	
5	no se donde ir	I don't know where to go.
6	none	
7	none	
8	non	
9	yo utilizo porque necesito	I use because I need it.
10	si solo las que compro en alguna tienda	Yes, only the food I buy at the store.
11	solo ,uso la de aqui,porque es suficiente para mi familia	I only use this because it is enough for my family.
12	yes sometimes	
13	no	
14	No, the Carver Center Market is across the street from where i live.□	

Carver Market Customer Satisfaction Survey Fall 2018

Have you gone without food so your children could eat?/¿Has ido sin comer para que tus hijos puedan comer?

Answer Choices	Responses	
Yes/ Sí	13.33%	2
No	86.67%	13
N/A	0.00%	0

Answered 15



Does the Carver Market help your family eat nutritious meals?/¿El mercado de Carver le ayuda a su familia a comer comidas nutritivas?

Answer Choices	Responses	
Yes/ Sí	100.00%	15
No	0.00%	0

Answered 15

Do you think the Carver Market has a good selection of food?/¿Crees que el mercado de Carver tiene una buena selección de comidas?

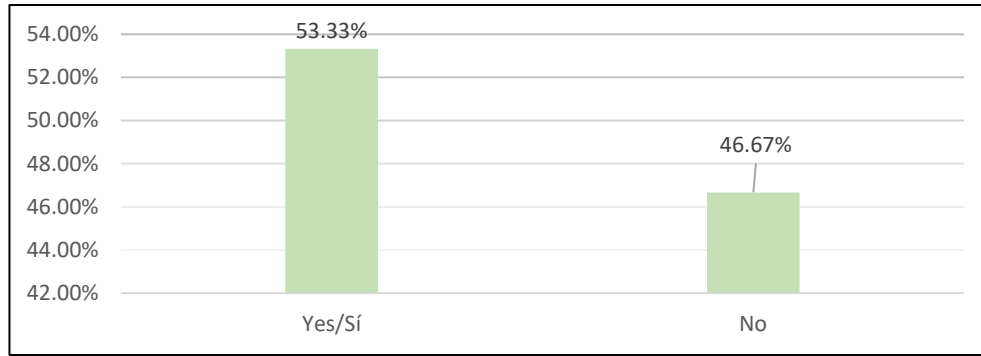
Answer Choices	Responses	
Yes/ Sí	100.00%	15
No	0.00%	0

Answered 15

Carver Market Customer Satisfaction Survey Fall 2018

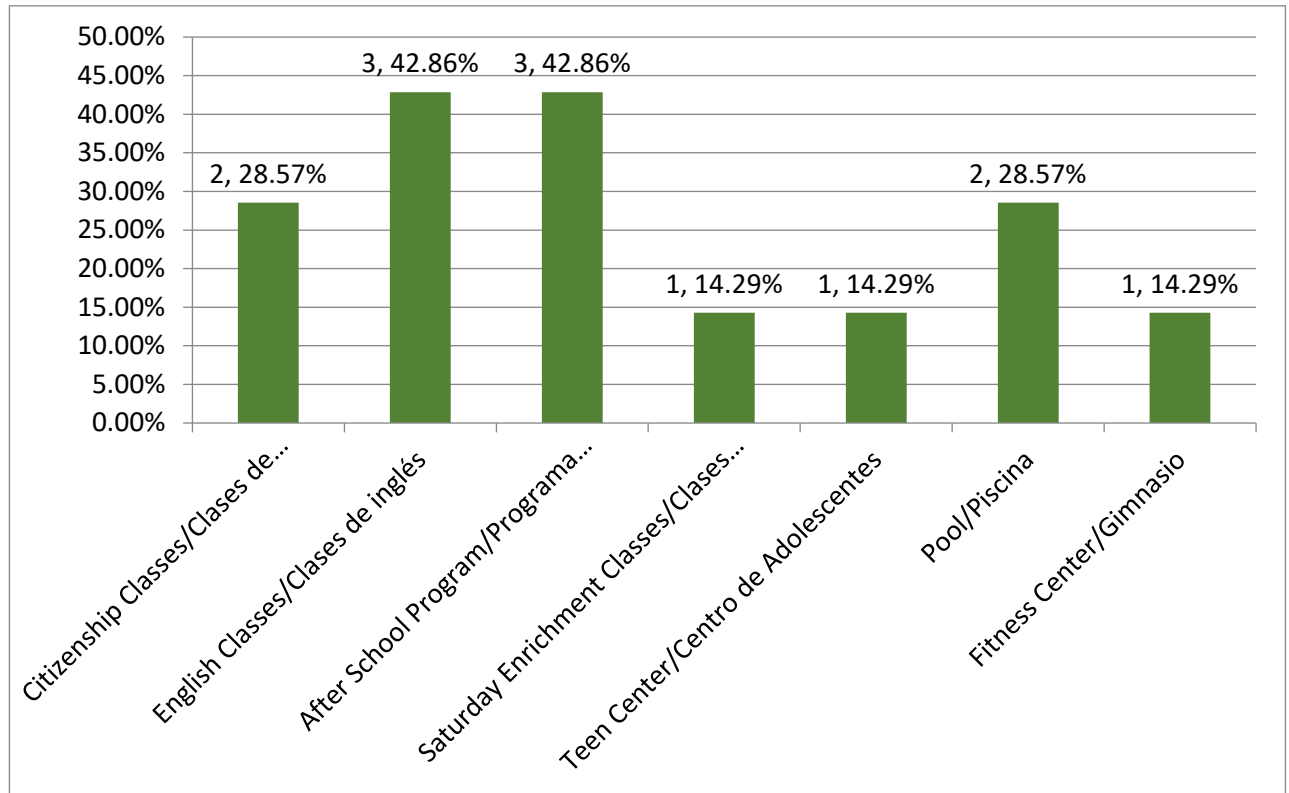
Do you or your family use any other Carver services?/¿Usted o su familia utilizan algún otro servicio de Carver?

Answer Choices	Responses	
Yes/Sí	53.33%	8
No	46.67%	7
Answered		15
Skipped		0



If so, which ones? (response is optional)/Si ¿De ser asi, cuales? (respuesta es opcional)

Answer Choices	Responses	
Citizenship Classes/Clases de ciudadanía	28.57%	2
English Classes/Clases de inglés	42.86%	3
After School Program/Programa después de la escuela	42.86%	3
Saturday Enrichment Classes/Clases de enriquecimiento de los sábados	14.29%	1
Teen Center/Centro de Adolescentes	14.29%	1
Pool/Piscina	28.57%	2
Fitness Center/Gimnasio	14.29%	1
Answered		7
Skipped		8

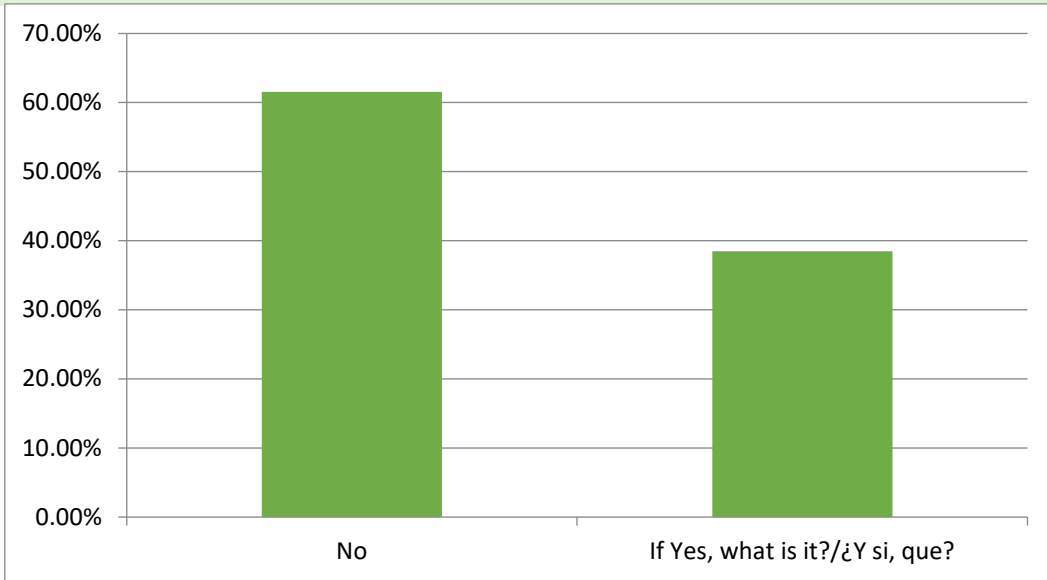


Carver Market Customer Satisfaction Survey Fall 2018

Is there a specific item you'd like to see offered in the Carver Market?/¿Hay algún artículo específico que le gustaría que el mercado de Carver ofresca?

Answer Choices	Responses	
No	61.54%	8
If Yes, what is it?/¿Y si, que?	38.46%	5

Answered 13
Skipped 2



Respondents	If Yes, what is it?/¿Y si, que?	English Translation
1	mas vegetales y frutas	more vegetables and fruits
2	progamas para adultos	programs for adults
3	nada	nothing
4	alluda de ropa	help with clothes
5	frutas frescas	fresh fruits

Do the current Carver Market hours work for you?/¿Las horas actuales del mercado de Carver te funcionan?

Answer Choices	Responses	
Yes/Si	100.00%	14
No	0.00%	0

Answered 14
Skipped 1

Carver Market Customer Satisfaction Survey Fall 2018

How has the Carver Market helped your family?/¿Cómo te ha ayudado el mercado de Carver a ti o a tu familia?

Answered 14
Skipped 1

Respondents	Responses	English Translation
1	Helping with the food	
2	a comer saludable	to eat healthy
3	con la comida	with the food
4	its been a blessing to be able to receive food and healthy food	
5	provellendonos alimentos de primera necesidad	providing us basic food
6	con muchas cosas como comer saludable	with many things like eating healthy
7	que es muy bueno	it is very good
8	a comer mejor	to eat better
9	vien	good
10	me a alludado vien	it helped me well
11	a alimentar a mis hijos mejor.	to feed my children better
12	its helped a lot	
13	helped us to eat	
14	Puts food on the table	

What else would you like Carver Center to know? (Response is optional)/¿Qué más gustaría que sepa Carver Center?(respuesta es opcional)

Answered 11
Skipped 4

Respondents	Responses	English Translation
1	nada	nothing
2	nada	nothing
3	clases para jobenes	teen classes
4	proveer mas informacion para loas personas que son indocumentadas asi como ralleres sobre los topicons bulling	provide more information for undocumented people and workshops on bullying
5	tener talleres de salud y programas oara adolesentes de drogas	workshops for health and drug addiction programs for teenagers
6	me gusrta todos los servicios que dan	I like all the services they offer
7	nada todo bien gracias	nothing, everything is ok thank you
8	nada	none
9	mas alluda a los viejitos	more help for seniors
10	nothing	
11	You guys do a great job	