



Aquatics Survey - Fall 2018 - Results

Clients were invited to rate their swim experience using the scale of 1-5, where 1 is "Poor" and 5 is "Excellent".

	Poor	Unsatisfactory	Average	Satisfactory	Excellent	N/A
Locker Room Facility	0	0	1	6	9	
General Condition of the Pool	0	1	0	2	14	
Convenience of Pool Hours	0	2	3	4	6	1
Availability of Swim Lessons	0	1	2	2	6	1
Variety of Options	0	0	2	2	6	
Welcoming & Responsiveness of Staff	0	0	1	2	13	
Price of Pool Membership	0	0	1	4	11	1

What else can be done to improve your experience with Carver Center Aquatics?
* "Excellent Services"
*"Beautiful facility with excellent staff. More swim lessons could be offered."
*"Swim instructors at Carver are a major advantage."
*"Custodian does a great job! Locker rooms are immaculate, as is the rest of the building."
*"We need adult only swim hours, please."
*"Nothing!"
*"Earlier and later hours needed."